

1/18

FIG.1

| ENVIRONMENT | PHYSICAL TERMINAL  | INTERFACE   | EXEMPLARY INFORMATION TO BE EXCHANGED   |
|-------------|--|---|---|
| OFFICE      | PC   | WWW BROWSER<br>SCHEDULER SOFTWARE<br>MESSAGING SOFTWARE<br>E-MAIL<br>DEDICATED SOFTWARE | USER'S SCHEDULE INFORMATION<br>SHOPPING MEMO INFORMATION<br>ELECTRONIC IMAGE DATA   |
| HOME        | INFORMATION ELECTRONIC APPLIANCE (INTERNET (REFRIGERATOR)) | WWW BROWSER<br>MESSAGING SOFTWARE<br>E-MAIL<br>DEDICATED SOFTWARE                       | SHOPPING MEMO INFORMATION<br>REFRIGERATOR STOCK INFORMATION<br>ELECTRONIC IMAGE DATA  |
| MOBILE      | PORTABLE TELEPHONE   | WWW BROWSER<br>SPEECH COMMUNICATIONS<br>E-MAIL  | LOCATION INFORMATION<br>SHOPPING MEMO INFORMATION<br>RECOMMENDED GOODS INFORMATION  |
| SHOP        | SHOP'S INFORMATION TERMINAL<br>POS REGISTER                | WWW BROWSER<br>DEDICATED SOFTWARE<br>MESSAGING SOFTWARE                                 | CUSTOMER INFORMATION<br>SHOPPING MEMO INFORMATION<br>RECOMMENDED GOODS INFORMATION<br>ELECTRONIC IMAGE DATA<br>GOODS PURCHASE LOG INFORMATION |

2/18

FIG.2

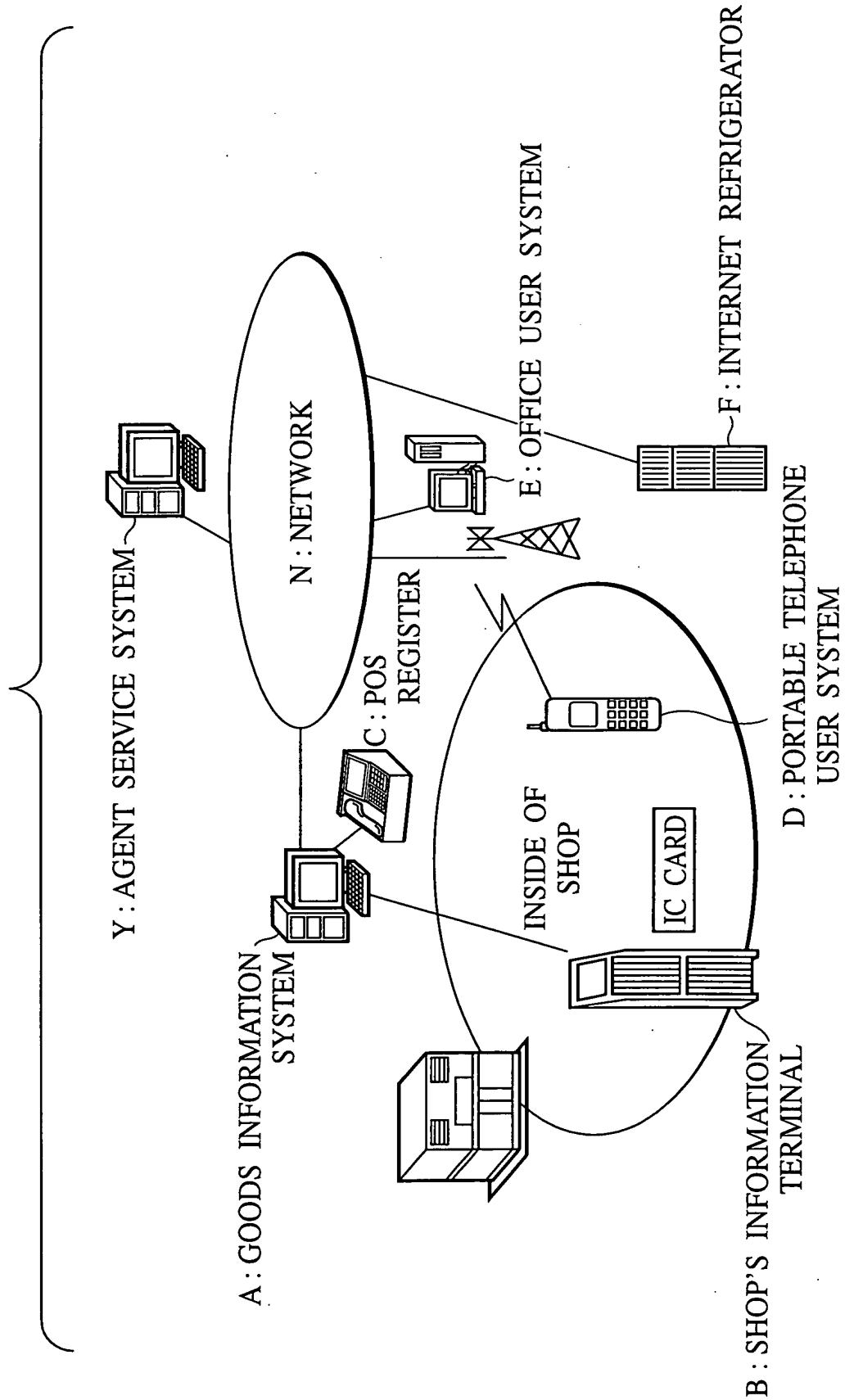
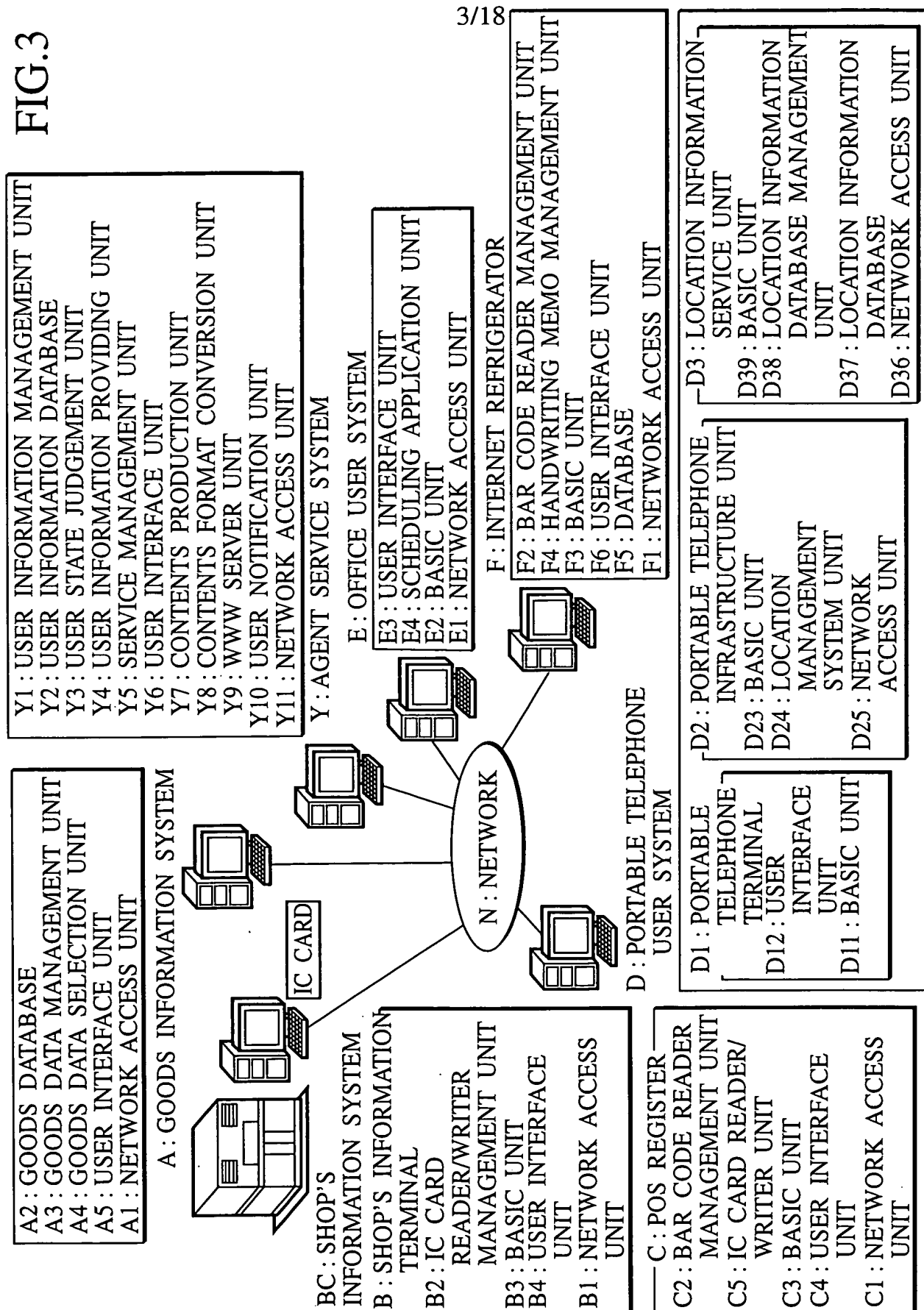
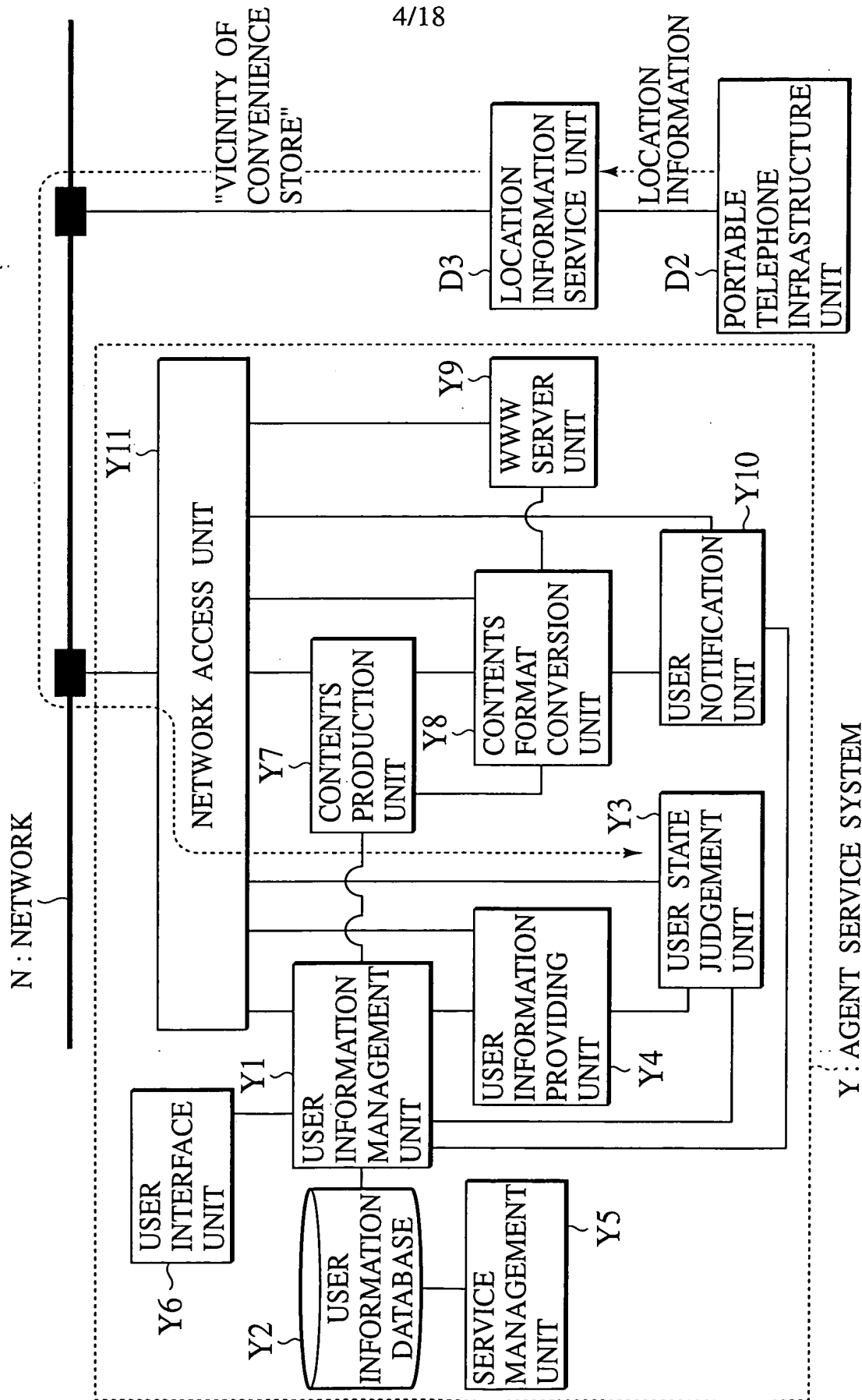


FIG.3



4/18

FIG.4



Y: AGENT SERVICE SYSTEM

5/18

FIG.5

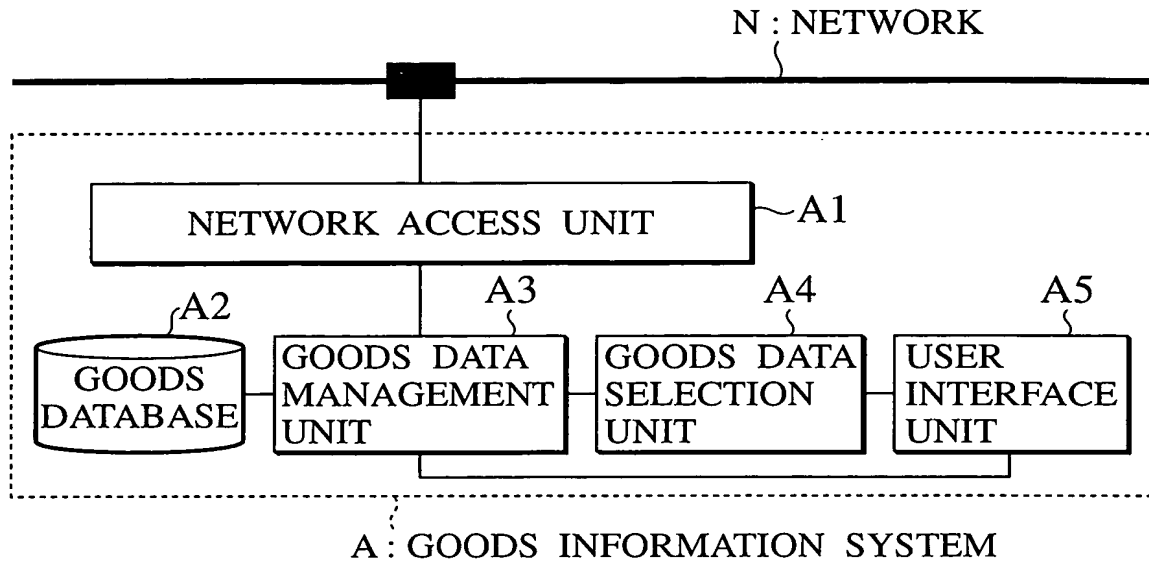
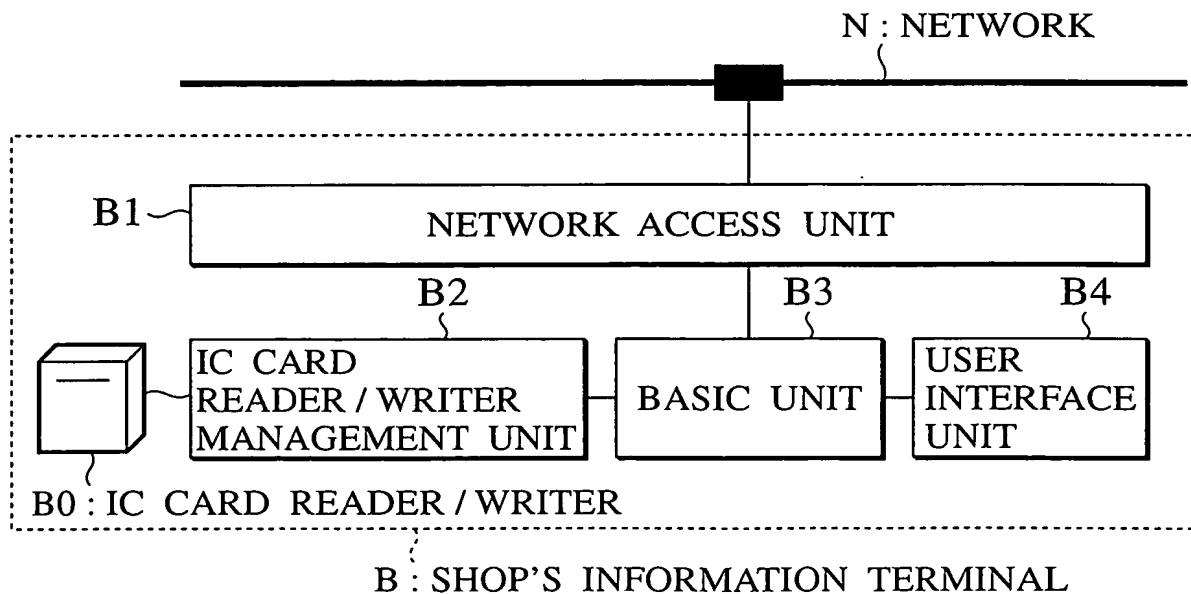


FIG.6



6/18

FIG.7

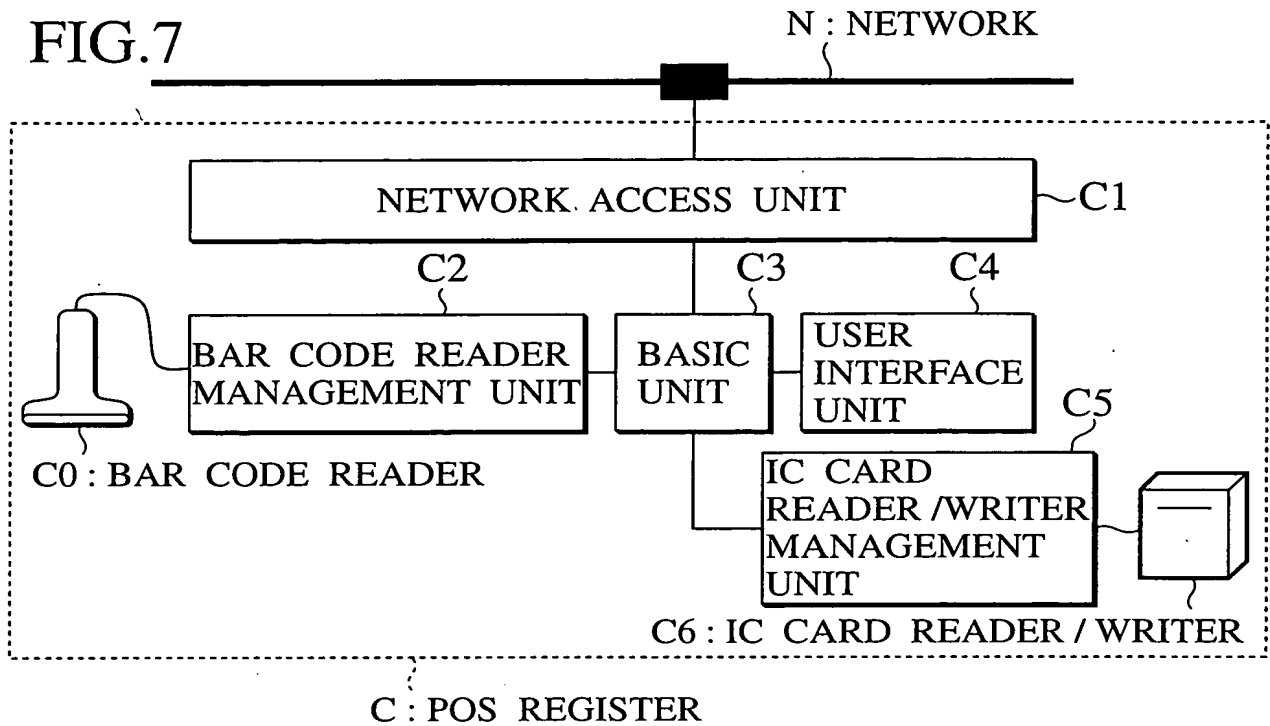
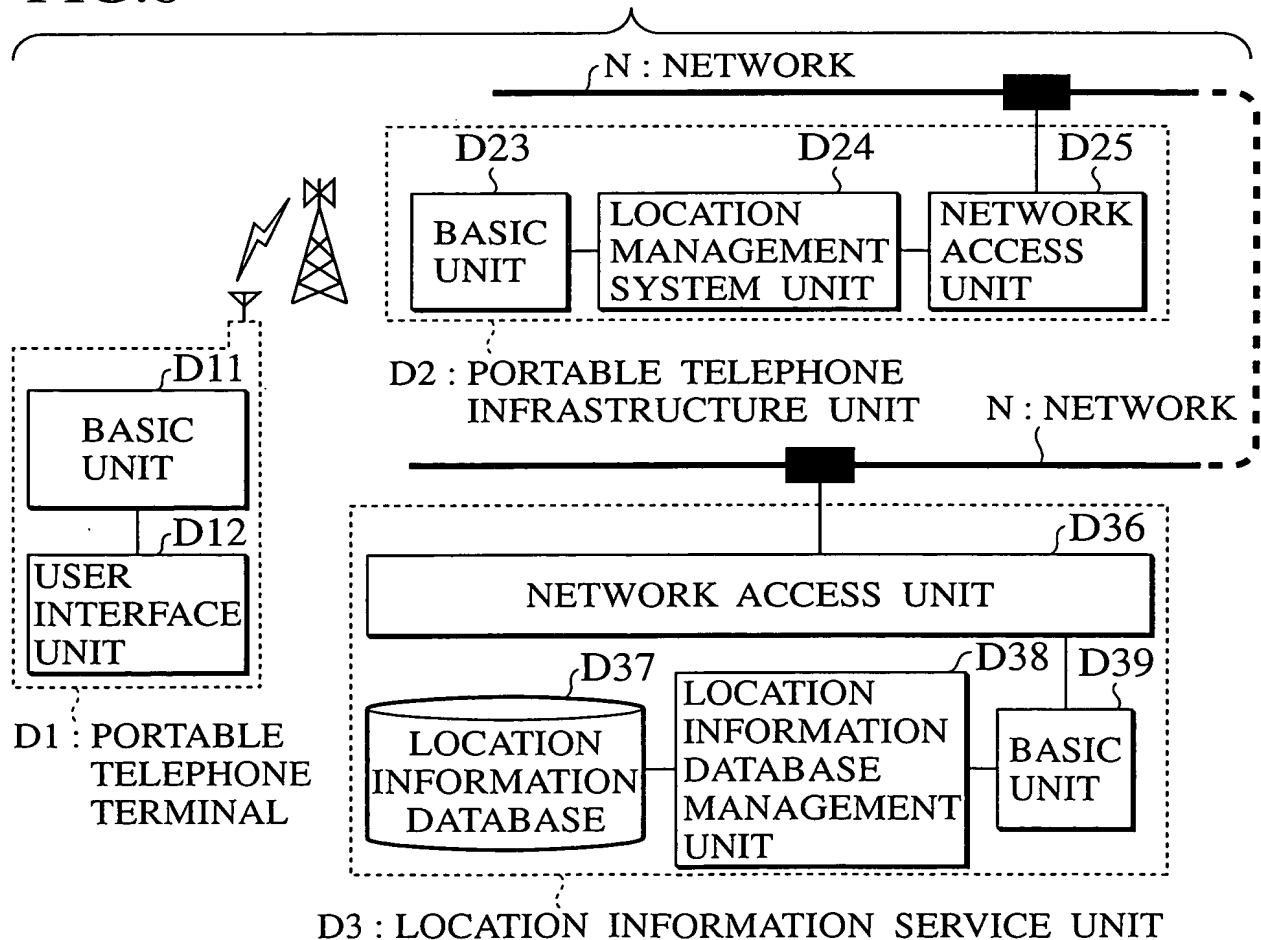


FIG.8



7/18

FIG.9

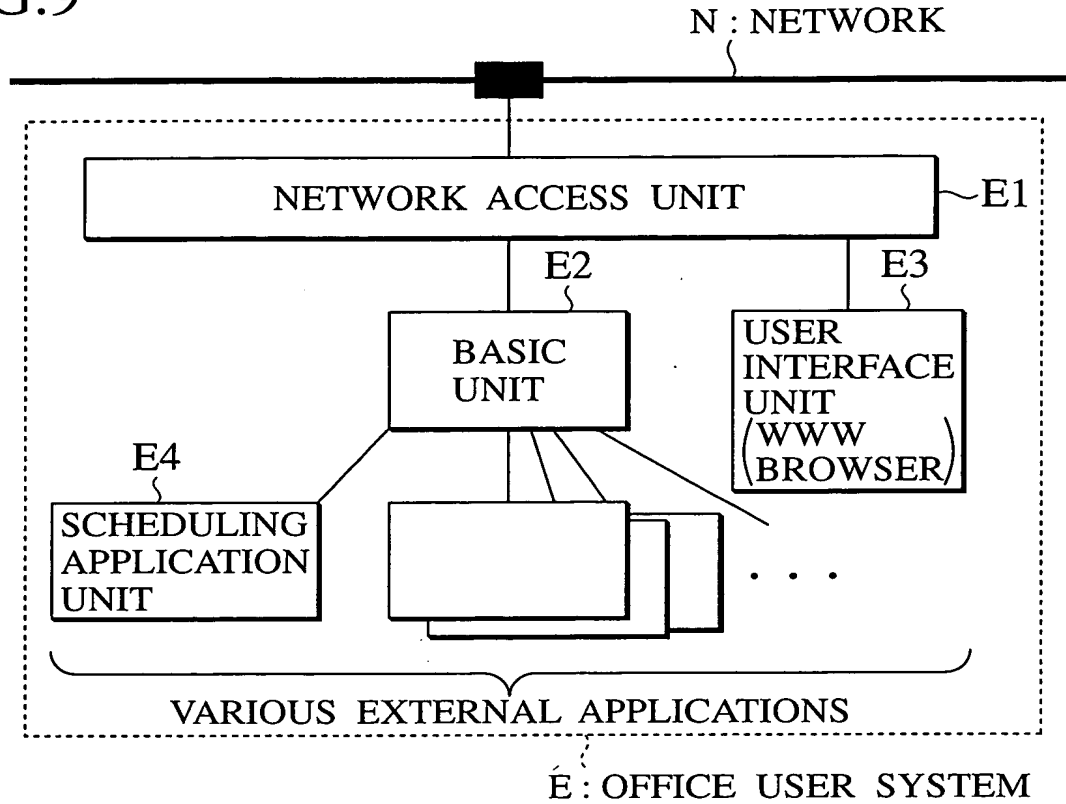
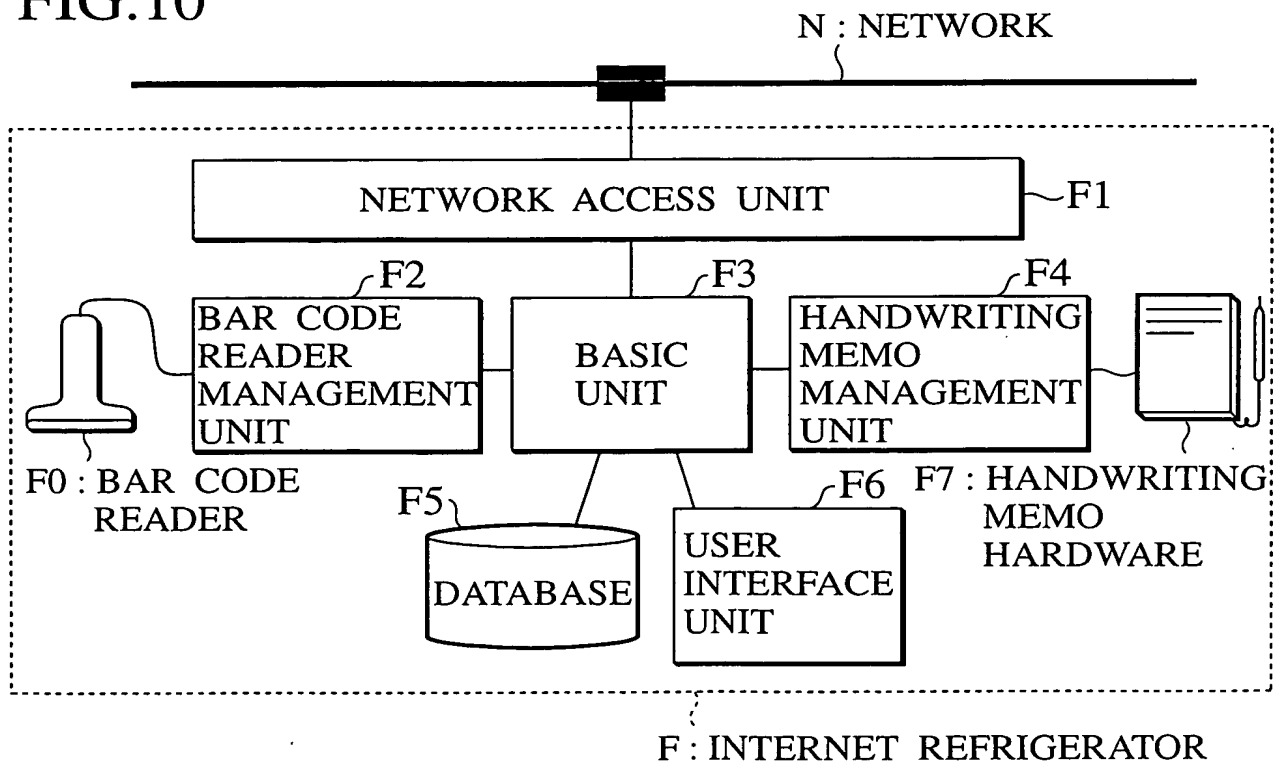


FIG.10



8/18

FIG.11

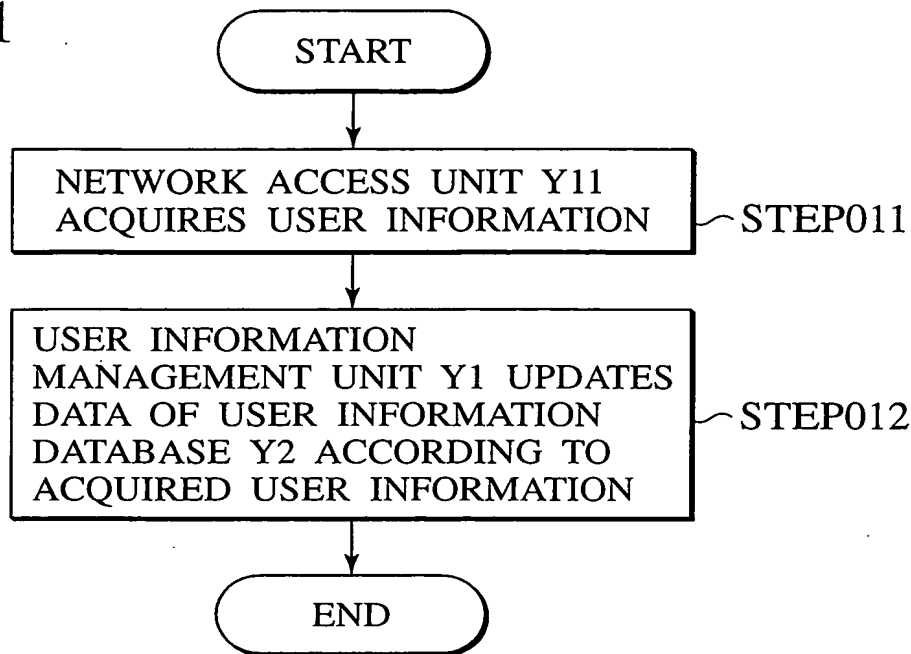
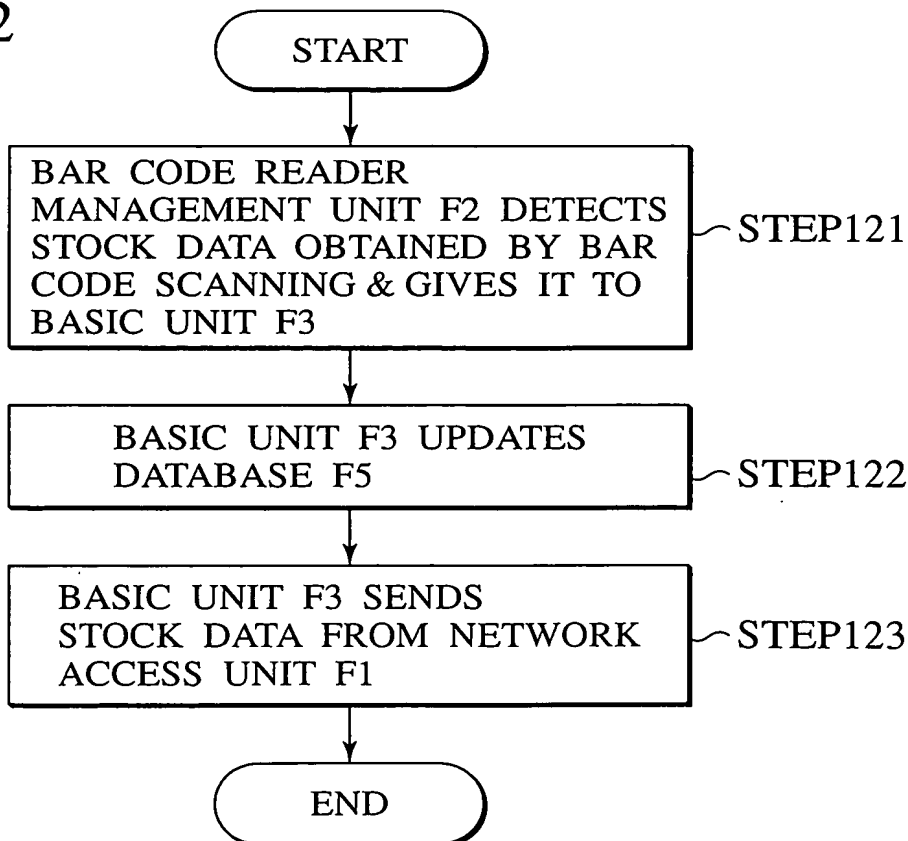


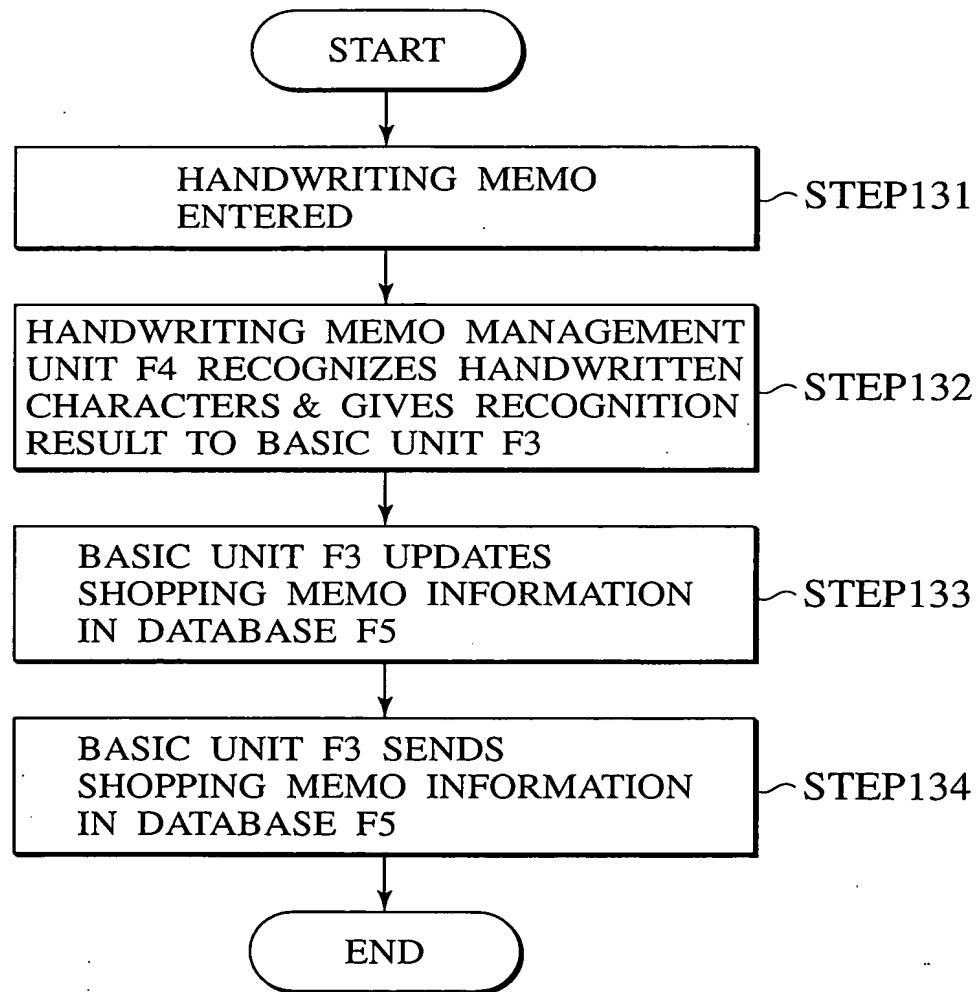
FIG.12





9/18

FIG.13



105420 ZCHH0000

10/18

FIG.14

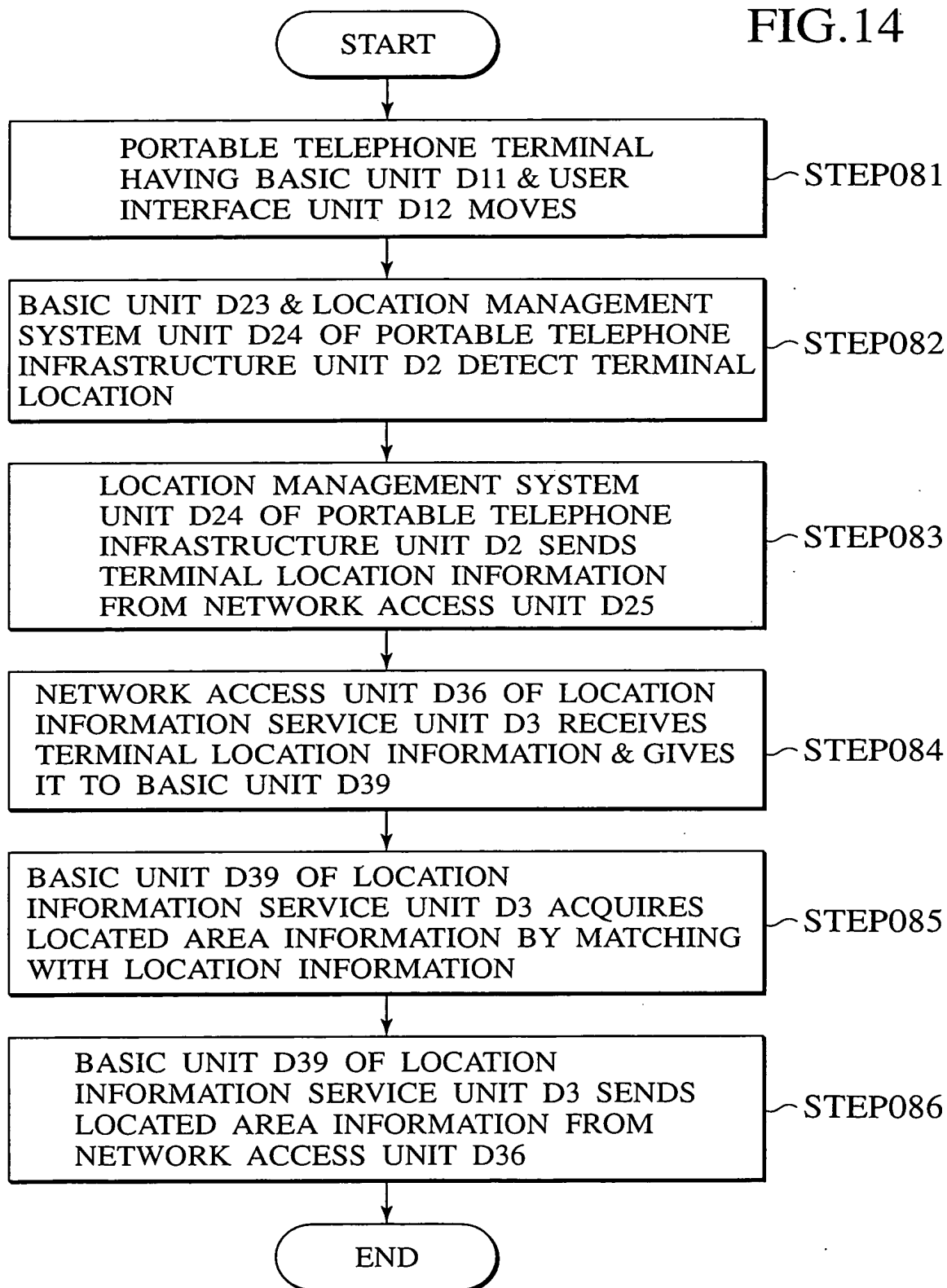
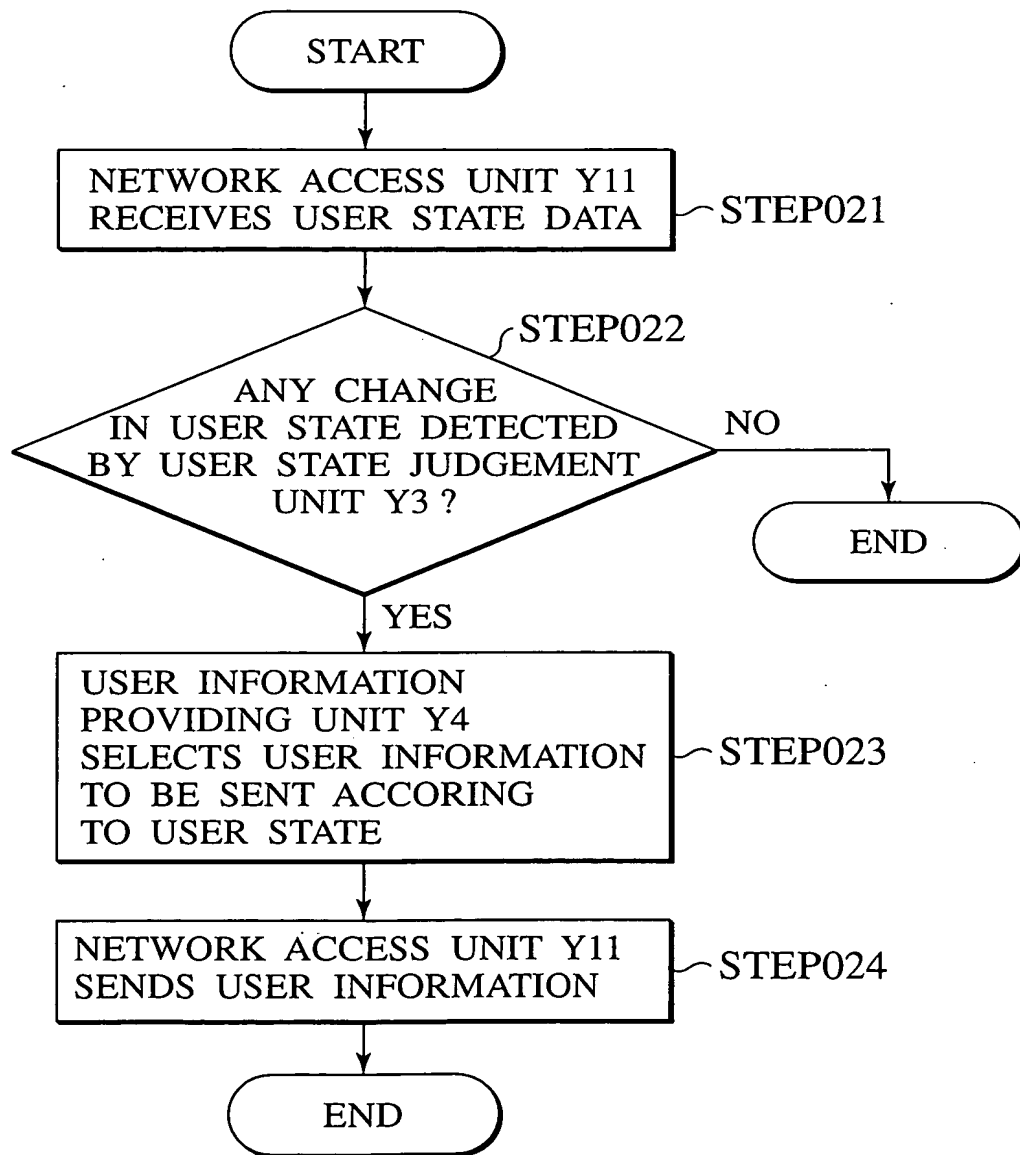


FIG. 14

11/18

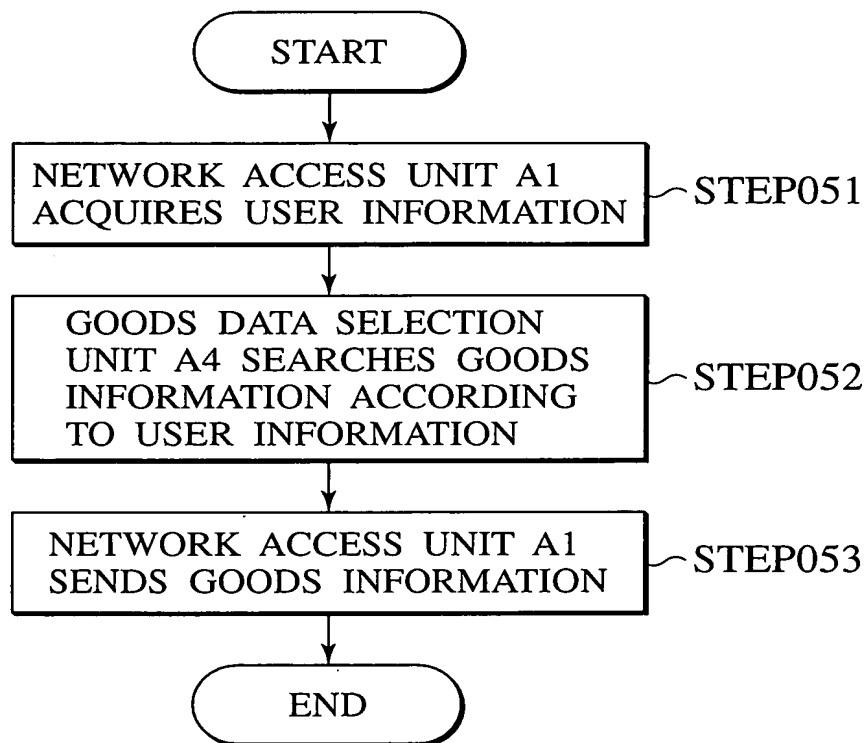
FIG.15



105120-2610660

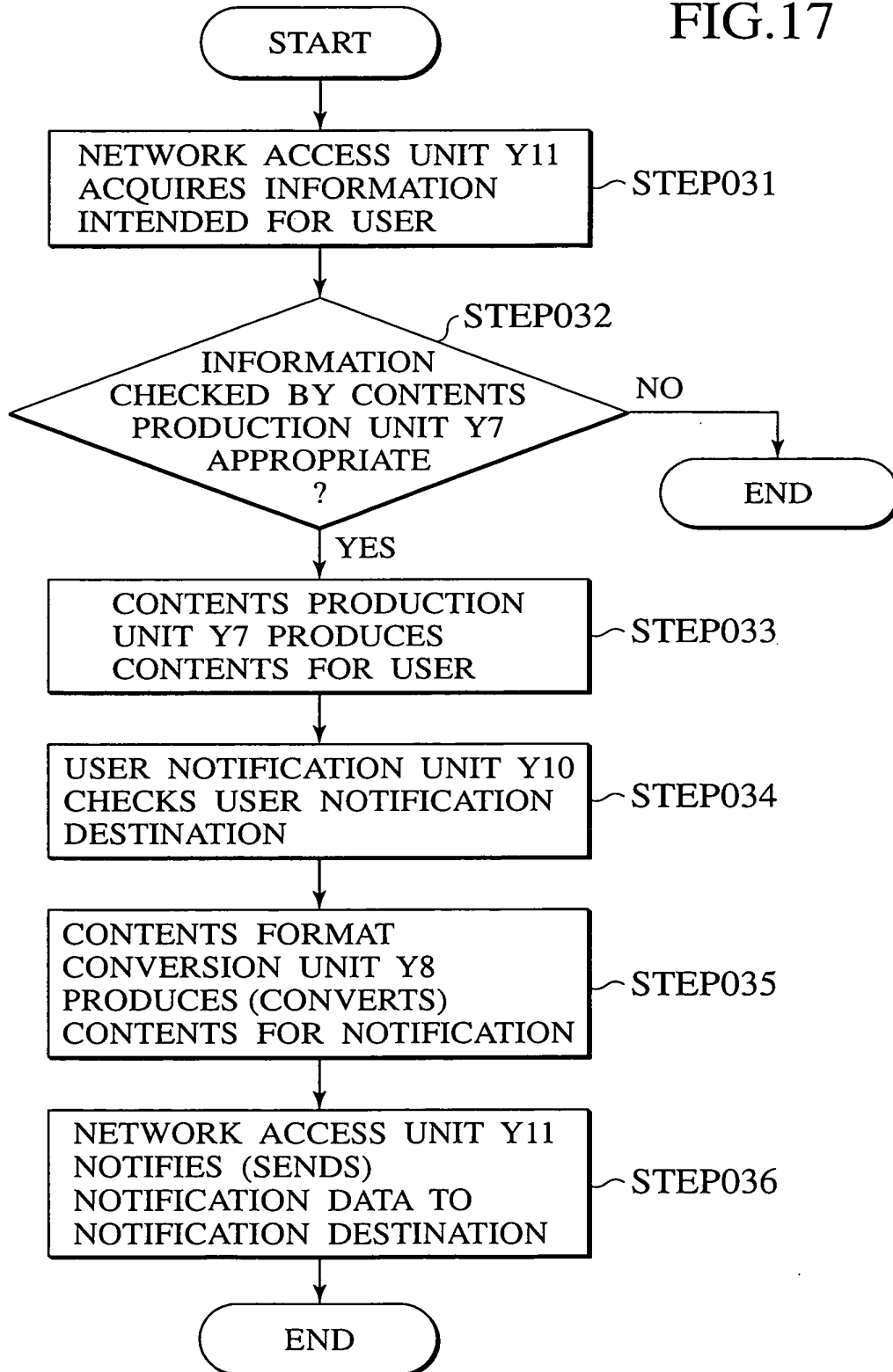
12/18

FIG.16



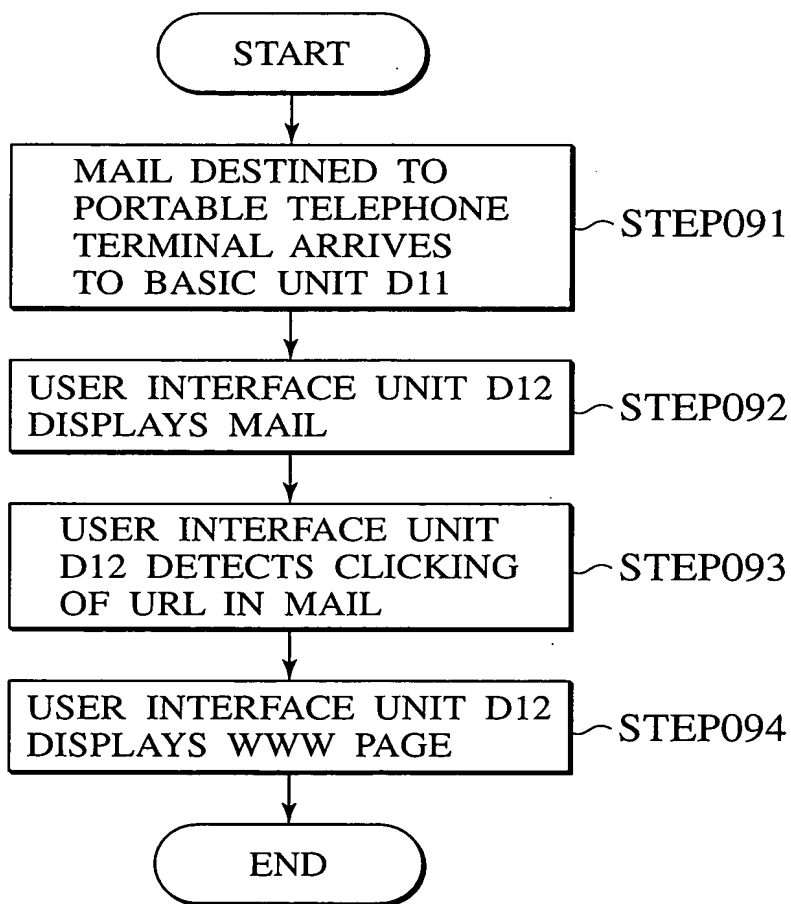
13/18

FIG.17



14/18

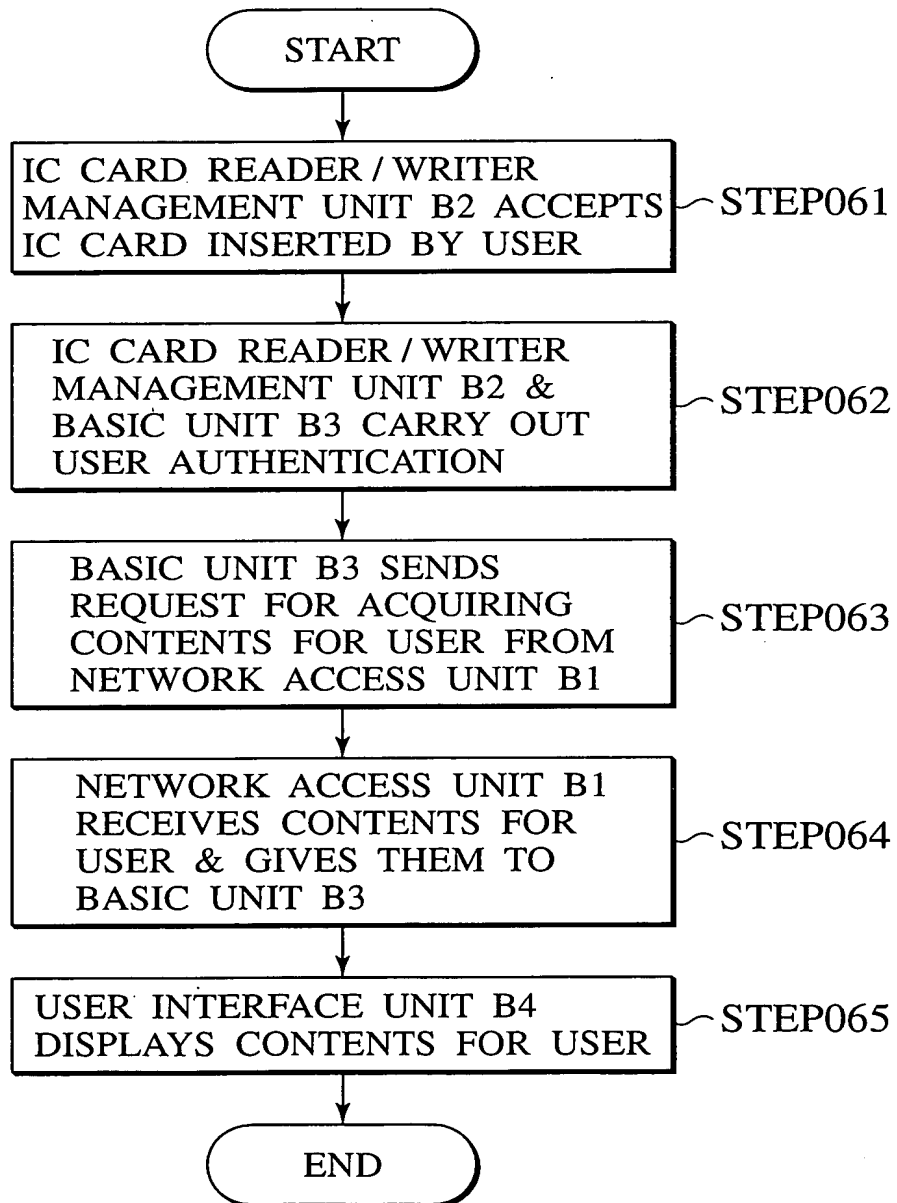
FIG.18



103420 2511360

15/18

FIG.19



16/18

FIG.20

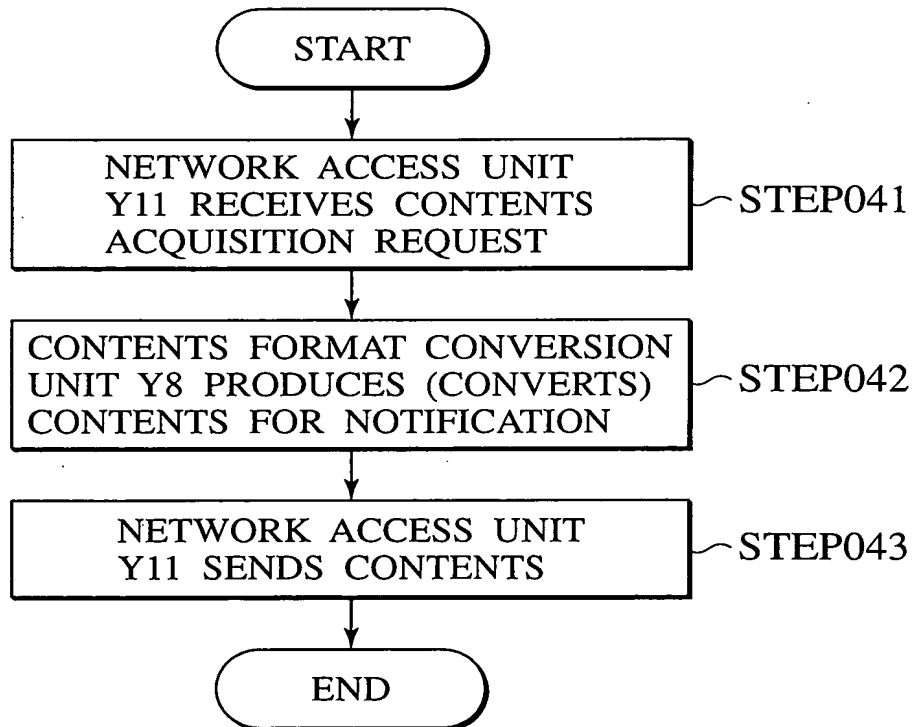


FIG. 20



17/18

FIG.21

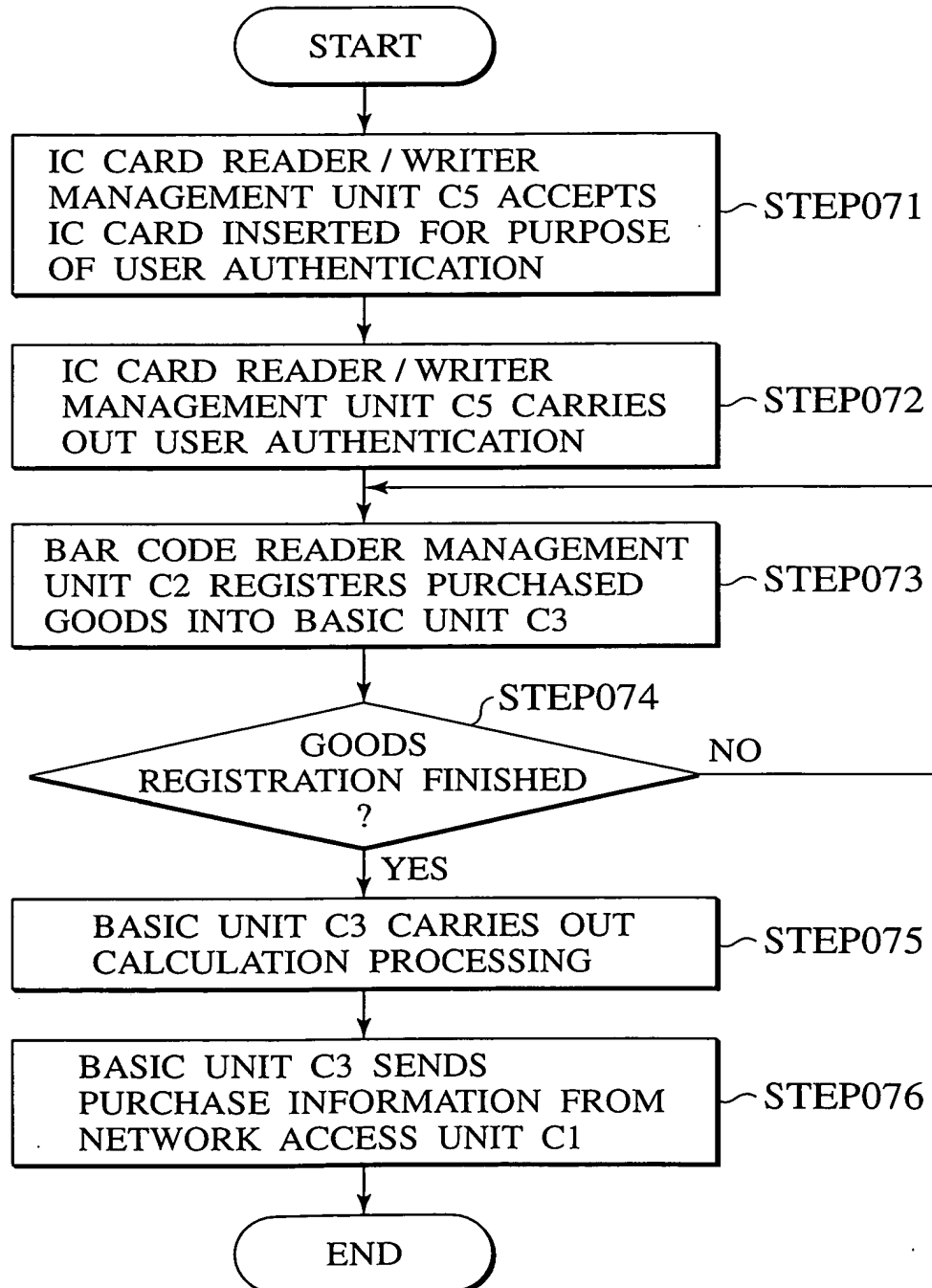


FIG. 21

18/18

FIG.22

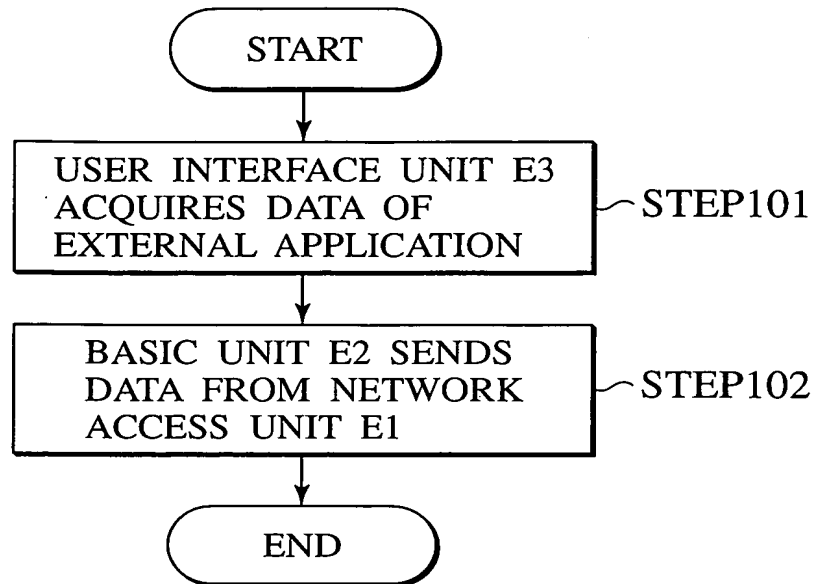


FIG.23

